



August 2023

Vickers® by Danfoss

Directional Control Valve DF5S* Rationalization

We are reaching out to inform you of changes to our Industrial Valve product portfolio. Due to supply chain continuity challenges, the **DF5S4* directional control valve** will no longer be offered by Danfoss.

As part of this process, we will be phasing out DF5S4* models from June 30, 2021. There will be NO alternative nor cross reference for this product model.

FAQs:

What will happen with my open order?

All current open orders and orders placed before June 1, 2021, will be fulfilled. Due to limited stock, any last-time buy request submitted before June 30, 2021, will be granted only upon review of the available inventory and manufacturing capability.

What about warranty claims after the June 30 deadline?

This transition will not affect our warranty terms. It is expected that spare parts for the DF5S4 design will remain available for some time. However, as parts become limited or no longer available, future warranty and repair activities will become increasingly limited. This activity will be managed on a case-by-case basis. Should you have any questions or require more specific information, please contact your local service and repair representative .

For all inquiries, please contact IMCProductSupport@danfoss.com.